

Medical Insurance Claims Technician Program

برنامج فني مطالبات التأمين الطبي





Strategic Partner

المجالس القطاعية للمهارات
Sector Skills Councils

الموارد البشرية
والشخصية الاجتماعية

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هدف
من صندوق تنمية الموارد البشرية

IA
هيئة التأمين
Insurance Authority

Nov 2026 - Jul 2027

Fully Supported

RIYADH

BIBF's Comprehensive Medical Insurance Qualification is a five-module professional program covering the full lifecycle of medical insurance, from foundational principles to claims and fraud.

Module 1 builds core knowledge of risk, insurance contracts, and the KSA (CCHI) regulatory framework.

Module 2 develops technical pricing and underwriting skills, including rating factors and premium calculation.

Module 3 addresses insurance company operations, TPA coordination, medical coding, and claims administration.

Module 4 covers distribution, sales, marketing, and supplemental medical products.

Module 5 closes with fraud detection, combating techniques, and emerging digital trends.

Delivered face-to-face with case-based learning, the program is assessed through module exams combining multiple-choice and short-answer questions.

Learning Outcomes

By the end of the training program, participants will be able to:

1. Build a comprehensive understanding of medical insurance principles and the KSA (CCHI) regulatory framework.
2. Apply rating and underwriting tools to price medical insurance risk.
3. Administer medical insurance policies, including TPA coordination and claims.
4. Evaluate distribution, sales, and marketing of medical insurance products.
5. Identify fraud types and apply combating techniques amid emerging digital trends.



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Program duration: 7 Month

Format: Face-to-Face (case-based learning)

Certification: BIBF-issued certification, recognised by CII (RPL 15 credits)

Outcome & Location:

Outcome: Qualified medical insurance professionals across underwriting, pricing, claims administration, sales, and fraud control

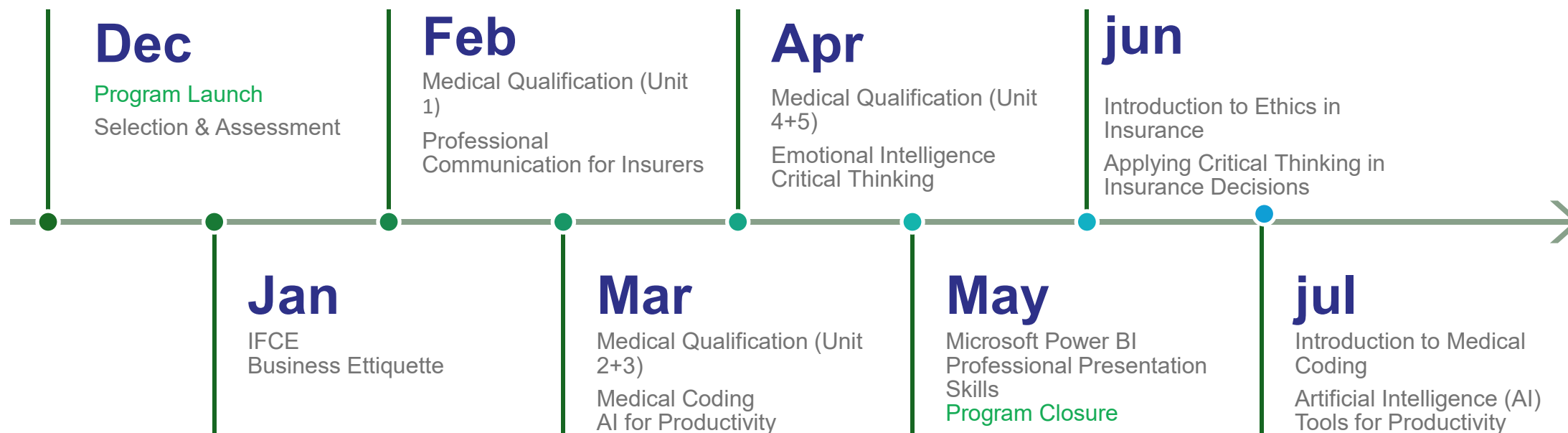
Location & dates: Riyadh | November 2026 – Jul 2027

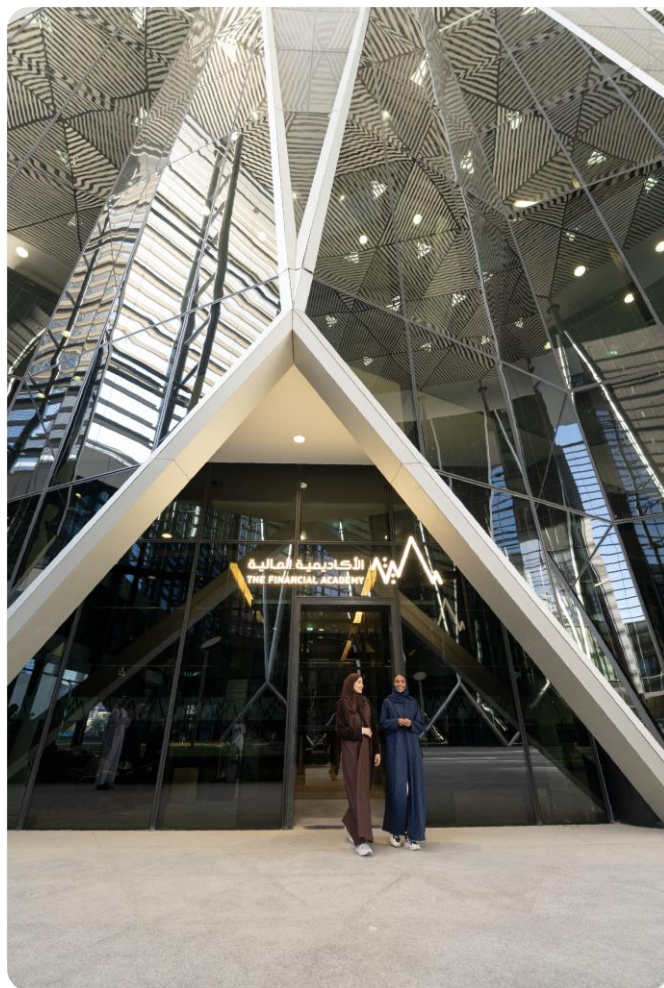
Key Competencies

- Risk assessment and medical insurance underwriting
- Medical insurance pricing and rating tool application
- Claims administration and TPA coordination
- Sales, distribution, and product marketing in medical insurance
- Fraud detection, prevention, and awareness of digital/AI trends in insurance

Target Audience

- Medical background candidates joining the insurance sector
- Staff working within insurance companies
- Medical insurance claims management companies (TPAs)
- Private hospitals.
- Spanning underwriting, pricing, claims administration, sales & marketing, and compliance/anti-fraud functions





Connecting and Learning

Though it comes from within, transformation often requires a catalyst. And for many business leaders, the Financial Academy (FA) professional training programs and development activities have been that catalyst. Here, you're fully immersed in a transformational living-learning experience, networking with gurus from around the world, and engaging in programs led by prominent local and international financial industry experts . It's a holistic experience that will enrich and develop your career - and your life.

ADMISSIONS

We admit candidates to specific sessions on a rolling space available basis, and encourage you to apply as early as possible. Although most programs have no formal educational requirements, admission is a selective process based on your professional achievement and organizational responsibilities.

FOR MORE INFORMATION

<https://fa.gov.sa/en?language=en>

FOR A PERSONALIZED CONSULTATION

The Financial Academy

King Abdullah Financial District (KAFD),

Metro Blvd St, building 2.07-C ,Riyadh 13519, Saudi Arabia.

Email: cs@fa.Gov.SA

Phone: 800.101.0015 (Toll-Free)

About The Financial Academy

Excellent Work Groups

Training at the Financial Academy gives you the opportunity to join and interact with carefully-selected groups of peers, who work at different organizations and job levels. This pool of diverse perspectives will enrich your learning experience and expand your professional network within the financial sector.



An Optimal, Have-It-All Learning Environment

The Academy's facilities offer a unique learning environment, featuring high-quality training rooms equipped with cutting-edge technologies, spacious shared lounge areas, latest technology, dining facilities and a variety of other amenities. Prayer rooms for men and women are available as well.



Easy-to-Reach Offices

The Financial Academy is easily accessible, being directly connected to King Abdullah Financial District (KAFD) Metro Station via a pedestrian bridge. It is alternatively easy to reach using ride-hailing apps or private cars: Once you get to KAFD, head to Building No. 2.07 through Area 2.



At the Heart of KAFD

Being situated at KAFD where most of the financial sector organizations are near, the Financial Academy's location is unique and strategic. Plus, the place is known for being a business and entertainment hub where many cafes and restaurants are located, making the learning experience more thrilling and enjoyable thanks to the exciting surroundings.





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THE FINANCIAL ACADEMY